

ONLINE TECHNOLOGY REQUIREMENTS

Students taking online classes must have access to the following technology resources:

Computer / Operating System:

- Desktop or Laptop computer with either Windows 10 or Mac OS X 10 or greater.
- Windows based computers should be updated at least once per month.
- Both Windows and Mac users should install Mozilla Firefox and Google Chrome internet browsers.
- Mac Users: Safari Browser: In order to use Safari internet browser, you will need to enable “All Cookies” in the SAFARI browser settings.
- Chrome OS / Chromebook Computers: We cannot support and we do not recommend using a Google Chromebook. At this time, there are elements of the online course that cannot be completed using a Chromebook.

Hardware:

- 8 GB RAM or more
- Hard Drive with at least 50% free available disk space.
- Functional Web Cam (We recommend that web cams are no older than 2016)

Internet Connection:

A Broadband Internet Connection (10 Mbs or faster) is required.

Software:

- Microsoft Office 2013 or later (Office 365, Office 2016, or Office2019)
www.microsoftstore.com
- Adobe Acrobat Reader - www.adobe.com
- Mozilla Firefox browser - www.mozilla.org
- Lockdown Browser - www.mozilla.org
- Google Chrome browser - www.google.com/chrome
- Anti-virus/Anti-Spyware Software

Our Office of Information Technology recommends:

- Webroot Security Suite – Subscription Based
- PC Matic (www.pematic.com) – Subscription Based

Free Antivirus is NOT recommended. It will not protect your computer.

NOTE: Luther Rice College & Seminary does not provide or sell any software to students.

DO NOT USE: Microsoft Internet Explorer should not be used under any circumstances.

Email Account

A valid email address is required for all of our students. Therefore, Luther Rice provides a student email account for active students. Students should check their student email account at least once per week. (e.g., `firstname.lastname@student.lutherrice.edu`)

Your Data Retention

Student email accounts will be deleted or disabled immediately when any of the following occur:

- Student graduates from their program.
- Student becomes inactive.

Therefore, students should make arrangements to backup or archive their student email (and other data) prior to graduating or becoming inactive.

Technology Assistance

Students should access <https://oit.lutherrice.edu> to resolve their technology related questions 24/7. Students can communicate live via phone or LiveChat with an IT representative during regular business hours (9:00 AM – 4:00 PM) EST.